

Change of electricity meter

Facility address Account number

Västerbergslagens Elnät is changing electricity meters for all customers with a main fuse up to 63 A. The purpose of this extensive work is to meet future requirements for electricity meters. Your new electricity meter will handle measurement values per hour and can measure production and voltage quality at your facility.

The new meter, Omnipower, is manufactured by Danish Kamstrup, who also has overall responsibility for change of meter and its functionality. To their help, they have hired Vattenfall Services Nordic to replace the meter at your facility. Change of electricity meter in your area will happen [date] to [date].

The work is estimated to take about half an hour with a power failure of about 15 minutes. The final meter reading from the previous meter as well as the starting position of the new meter are shown on your next invoice and displayed on Mina Sidor (My Pages) that you can access from our website.

The changing of electricity meter is completely free of charge.

If your electricity meter is located inside your home or in a locked area that Vattenfall Services Nordic does not have access to, please contact them at 08-739 77 87, telephone hours 8 am–3 pm, to make an appointment. Business owners who have special requests when the power outage can occur should contact Vattenfall Services Nordic as soon as possible.

Customers who disconnect their facility on a seasonal basis are advised to use the built-in switch in the meter to enable the communication with the meter to work continuously.

Please contact our Customer Service at 0771-98 700 00 or email info@vbenergi.se if you have any questions regarding the change of electricity meter.

Sincerely

Mikael Boström
Västerbergslagens Elnät AB
Measurement/settlement